



Technical support Engineer

For professional lighting projects

Zagreb, Croatia

About Signify

Through bold discovery and cutting-edge innovation, we lead an industry that is vital for the future of our planet: lighting. Through our leadership in connected lighting and the Internet of Things, we're breaking new ground in data analytics, AI, and smart solutions for homes, offices, cities, and beyond.

At Signify, you can shape tomorrow by building on our incredible 125+ year legacy while working toward even bolder sustainability goals. Our culture of continuous learning, creativity, and commitment to diversity and inclusion empowers you to grow your skills and career.

More about the role

As a Technical support engineer, you'll be responsible for supporting sales organization with preparation of Professional Lighting project quotes, ensuring completeness of technical specification, pricing accuracy and timeliness.

With your growing knowledge in lighting products and systems, you will help us promote world leading solutions in lighting and beyond lighting towards our customers and market stakeholders.

Cross-functional collaboration with key account managers, product managers and lighting designers will enable you to support customer needs.

To ensure End to End customer satisfaction you will support the after-sales process with finding best ways to resolve questions or disputes of customers.

More about you

- You have technical education or experience within similar fields of work
- You are curious about Lighting and connected solutions
- You have excellent analytical and organizational skills
- You focus on problem solving with patience and persistence
- You are fluent English and Croatian

Everything we'll do for you

- Learning opportunities: e-learning platform with a wide portfolio of courses and tutorials, mentoring programs
- Positive and supportive working environment
- International cooperations and exposure
- Flexible working hours
- Extra occasional funds and benefits
- Extra days off for special occasions

Apply now by sending your CV to lea.krsic@signify.com.